



Our Care agreement includes planned calibrations for multiple years. It is the most economical and convenient way to maintain the accuracy of your Vaisala measurement instrument year after year. As a Care customer, you will enjoy multiple benefits.

Benefit	Care Agreement
<b>Planned calibrations</b> for multiple years	✓
<b>Transparent pricing</b> without price changes	✓
<b>Free shipping</b> to-and-from Vaisala	✓
<b>Priority order handling</b> at the Service Center	✓
<b>Easy return process</b> from Online portal	✓

### Personalize your agreement by choosing

- 1 Calibration**
  - Standard ISO 9001
  - Accredited ISO/IEC 17025
- 2 Number of calibrations**
  - 3 or more
- 3 Agreement length**
  - Multi-year: 3 or more
- 4 Payment option**
  - Advance payment
  - Annual invoicing

### Availability and terms

The Care agreement is available for those Vaisala instruments that have calibration offering available.

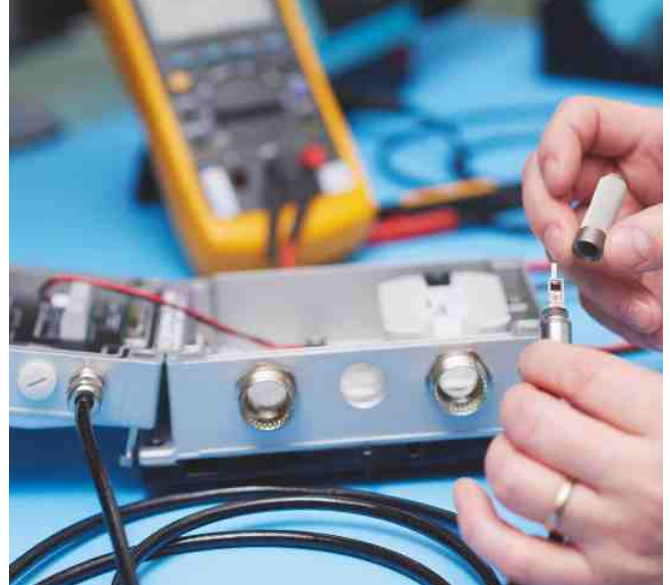
The agreement period starts from the confirmed order and the customer can use the amount of calibrations within the agreed time. For more information, please contact your local Vaisala representative.

## Planned calibrations with comprehensive content

As a manufacturer, Vaisala is able to offer you the most comprehensive calibration ensuring that the instrument meets its original specifications. All services are performed by professionals using the latest procedures and original parts.

### Calibration service includes

- Functional testing
- Traceable calibration
- Instrument adjustment to meet its original specifications
- Wearing parts and filter changes as needed
- Calibration certificate with as-found and as-left results
- Service report
- Calibration due-date update



## Convenient and fast calibrations

Care customers can send the instruments for a calibration easily using the Vaisala Online return tools. The priority handling shortens the calibration process by several days ensuring the fastest possible turnaround time.

### How it works



**1.** Use the Online return portal or form to get the pre-filled waybill.



**2.** Send your instrument to Vaisala Service Center by using our free shipping.



**3.** Calibration is performed in Service Center with a priority status.



**4.** Your instrument is returned with a calibration certificate and service report.

# VAISALA

Please contact us at  
[www.vaisala.com/contactus](http://www.vaisala.com/contactus)



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